

Immediate Payment

Immediate Payment is a payment option where toll charges are deducted directly from a linked bank account or credit card system that guarantees real-time processing and settlement of funds. The use of Immediate Payment ensures that your New Jersey **E-ZPass** account remains in good standing and that tolls are paid promptly, avoiding any potential late fees or penalties. When you enroll in Immediate Payment you agree to have your payment(s) processed automatically as tolls are registered on your account.

- a) **Availability:** DRJTBC, part of the New Jersey **E-ZPass** network, offers Immediate Payment as a payment option for eligible transactions. This service allows you to make immediate payments from checking or savings accounts at participating banks, which are processed in real-time.
- b) **Processing Time:** Payments made through Immediate Payment are processed instantly. Once you authorize an Immediate Payment transaction, the funds will be transferred immediately from your bank account to New Jersey **E-ZPass**, and the payment cannot be canceled or reversed.
- c) **Payment Authorization:** By choosing Immediate Payment as your payment method, you authorize New Jersey **E-ZPass** to deliver payment requests to your bank account. You are responsible for authorizing the payment request within your bank's application (website or mobile app). Upon your approval of the payment request the specified amount will be immediately deducted from your account and delivered to New Jersey **E-ZPass**. Payments can only be made with available funds within your account.
- d) **Confirmation:** Upon successful processing of an Immediate Payment transaction, you will receive a confirmation of payment. This confirmation will include the details of the transaction, including the amount paid, the date and time of the transaction, and the relevant order or service information.
- e) **Refunds and Disputes:** Immediate Payment transactions are non-reversible due to the instant nature of the payment. If you believe there has been an error in processing your payment, or if you require a refund, please contact the New Jersey **E-ZPass** Customer Service Center at 1-888-AUTO-TOLL (1-888-288-6865) immediately. New Jersey **E-ZPass** will review your case and, if applicable, process a refund. See also Section 9 of these Terms and Conditions.
- f) **Fees:** New Jersey **E-ZPass** does not charge any additional fees for using Immediate Payment.
- g) **Limitations:** Immediate Payment may not be available from all banks, all transactions or in all regions. New Jersey **E-ZPass** reserve the right to restrict the use of Immediate Payment for certain transactions at our discretion.
- h) **Security:** New Jersey **E-ZPass** takes the security of your payments seriously. Immediate Payment transactions are conducted using secure encryption technology to protect your financial information. However, you are responsible for ensuring that your payment details are entered correctly and that your account is secure.
- i) **Changes to Immediate Payment Terms:** New Jersey **E-ZPass** reserves the right to modify or discontinue the Immediate Payment option at any time. Any changes will be reflected in these Terms and Conditions and will be effective upon posting.